

COURSES IN WORKDAY LEARNING

Accelerating performance thru 1-30 Planning
Being a Manager at BMCHS
Coaching excellence
Developing your employees' capabilities
Giving actionable feedback
Leading BMCHS' focus on the patient experience
Leading during turbulent times
Leveraging BMCHS Change Agents
Managing BMCHS' Performance Review Process - for represented and/or non-represented employees
Managing flexible working
Managing overtime with KRONOS Analytics
Managing your BMCHS onboarding
Managing your development as a new BMCHS Manager
Mastering challenging leadership conversations
Rounding for outcomes
Setting goals that accelerate performance
Taking up a management position at BMCHS
Using Workday & Kronos in your employee management
What's next? Continuing your development as a BMCHS Manager

ADDITIONAL WORKDAY LEARNING COURSES OF RELEVANCE TO MANAGERS

Safely de-escalating an agitated patient to ensure continuity of care
Patient Experience skills training curriculum

- Improving our patients' experience.
- Using AIDET to build our patients' confidence.
- Gaining our patients' trust using Empathetic Communication.
- Using BMCHS Service Recovery to maintain a patient relationship.
- Demonstrating your ability to provide an exceptional patient experience

LIVE TRAINING

Culture Code / The Manager Experience
Diversity and Inclusion Training for Leaders
Managing in a union environment
New Manager Program
New-To-BMCHS Leaders' Meeting
Stress First Aid

CUSTOM WORK-SHOPS FOR INTACT TEAMS

Aligning expectations and standards
Hiring Exceptional Performers
Improving the effectiveness of your leadership communication
Leading Change
Leveraging BMCHS Change Agents
Managing Flexible Working